



2024 Warranty Document

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Appendix A: Limited Warranty Conditions

Limited Warranty

Magtech Industries Corporation warrants that its Products will be free from defects in material and workmanship from the date of manufacture by Magtech Industries for the following periods:

| 1-Year Warranty Period | HP 3-Year Warranty Period | | | Magtech 50,000 Hrs. Limited Warranty Period | | | | | | | | |
|-------------------------------|---------------------------|------------------|-------------------|---|------------------|-------------------|-------------------|------------------|-------------------|-----------|------------------|----------|
| | LP Series | LF Series | | ES Series | K2 Series | Q Series | QZ Series | Q-iPOP | LandScape | MCA | LP | LPxA |
| Wall-Mount Adapters | | | | | | | | | | | | |
| Desktop Adapters | LA1012 | LP1026 | LF1048 | ESL1012 | Short | Q12 | QZ12 | Q38-POP | LA1004 | MCA-075 | LP-105 | LPxA-105 |
| ATOM Wall Switch | LP1013 | LP1036 | LF1075 | ESL1025 | XL | Q22 | QZ22 | Q48-iPOP | LA1012 | MCA-105 | LP-150 | LPxA-150 |
| BT Load Controllers | LP1017 | LP1056 | LF1153 | ESL1048 | M Series | Q38 | QZ38 | Q58-iPOP | DC Product | MCA-150 | LP-200 | LPxA-200 |
| BT Phase-cut Controllers | LP1020 | LP1090 | LF1156 | ESS1025 | M9 | Q48 | QZ48 | Q68-iPOP | LD1025 | MCA-200 | LP-240 | LPxA-240 |
| 2-Year Warranty Period | LP1025 | LP1096 | LF2200 | ESS1048 | M18 | Q58 | QZ58 | Q2 Series | LD1040 | MCA-240 | LP-320 | LPxA-320 |
| WH-L03U/E | LP1040 | LT Series | DC Product | MDH Series | M28 | Q68 | QZ68 | Q2-SC | LD1060 | MCA-320 | QM Series | |
| WH-L07U/E | LP1090 | LT1016 | LD1007 | MDH22 | M38 | Q78 | Q-48LM | Q2-SG | SPD's | MCA-600 | QM20 | QM40 |
| LD-PI Series | LPx240 | LT1026 | LD1026 | MDH42 | M48 | Q98 | DC Product | Q2-SS | SS10 | HA | QM32 | QM50 |
| LD-CU Series | B Series | LR Series | CC1512 | MDH62 | MD Series | MDT Series | LD1025 | Q2-LP | SS20 | HA060 | QM100 | |
| LD-VU Series | B06 | LR1158 | CC3512 | DMD Series | MD22 | MDT15 | LD1040 | Q2-MG | LSS10 | HA100 | | |
| 2-Year Warranty Period | B12 | | CC4036 | DMD1030 | MD42 | MDT30 | LD1060 | | LSS20 | | | |
| LD024 Series | | | | | | MDT40 | | | | | | |
| LD015 Series | | | | | | MDT60 | | | | | | |

Special Notes:

Magtech 50,000 Hrs Warranty: Is subject to usage of LED Driver within the Electrical & Thermal characteristics as specified in both our published Application Notes and Engineering Drawing.

SPD Product is a protective device. If functioning properly it will/could fail under surge events, strikes, or conditions to protect end-devices. The 5-Year limited warranty on the SPD's (SS10, SS20, & LSS20) is limited to material and manufacturing defects/workmanship.

This warranty is conditioned upon proper storage, installation, use, and maintenance. The LED driver must only be used in an environment where the ambient temperature never causes the TC point temperature to exceed 75°C. If covered under warranty we reserve the right to replace or repair the unit(s) and return to the customer. If replacement units are not available we reserve the right to substitute a similar unit(s) that we have in stock or Magtech can offer a discount to purchase new units with new warranty. Discount TBD upon customer's request. Consideration should be given to shielding the power supply from direct sunlight if installed outdoors. If installed outdoors, care must be exercised when installing power supplies to ensure they are not installed in areas where liquids normally pool. The end user must ensure that the AC input voltage has measures in place to prevent lightning strikes/surges and that large load shift surges are reduced or eliminated prior to the input of the power supply. Power supplies returned with this type of damage are not covered under warranty. Proof of SPD use is required for outdoor applications. This warranty is not applicable to any led driver which is not installed and operated in accordance with the current edition of The National Electric Code (NEC), the Standards for Safety of Underwriters' Laboratory, Inc. (UL), and the Standards for the American National Standards Institute (ANSI), and with Magtech instructions and guidelines. This warranty is not applicable to any LED driver subjected to abnormal stresses and operating conditions.

Magtech shall correct any defects, at Magtech option, by either repairing any defective part or parts or by replacing any defective part or parts or by making available a new replacement unit. The conditions of any tests concerning any LED driver which is claimed to have not performed to this warranty shall be mutually agreed upon in writing and Magtech shall be notified of, and may be represented at any such tests. This express limited warranty is extended by Magtech only to the original OEM purchaser. Warranty claims are to be made in accordance with Magtech published Warranty Service Program.

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NO IMPLIED STATUTORY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL APPLY BEYOND THE AFOREMENTIONED WARRANTY PERIOD.

The foregoing warranty is exclusive of all other statutory, written or oral warranties, and no other warranties of any kind, statutory or otherwise, are given or herein expressed. This warranty sets forth Magtech responsibilities regarding the power supply/driver and claimant's exclusive remedy.

LIMITATION OF LIABILITY.

Magtech will not under any circumstances whether as a result of breach of contract, breach of warranty, tort, strict liability or otherwise be liable for consequential, incidental, special or exemplary damages including but not limited to, loss of profits or revenues, loss of use of ballast or any other goods or associated equipment or damage to any associated equipment, cost of capital, cost of substitute products, facilities of services, down time cost, or claims of claimant's customers. Magtech liability on any claim of any kind for any loss or damages arising out of, resulting from or concerning any aspect of this agreement or from the product or services furnished hereunder shall not exceed the price of the specific power supply or led driver which gives rise to the claim. This warranty gives the claimant specific legal rights. The claimant may also have other rights which vary from state to state.